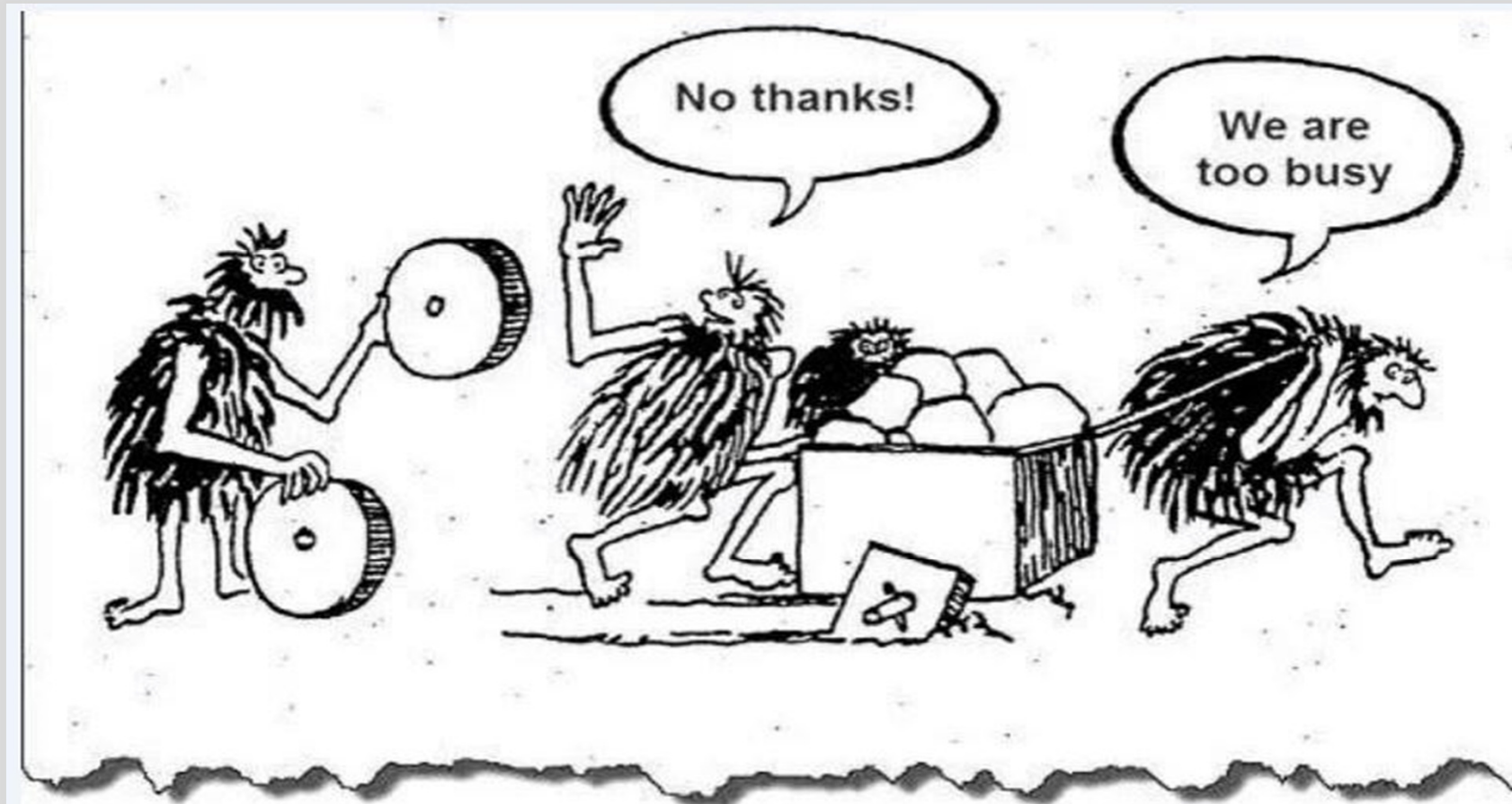
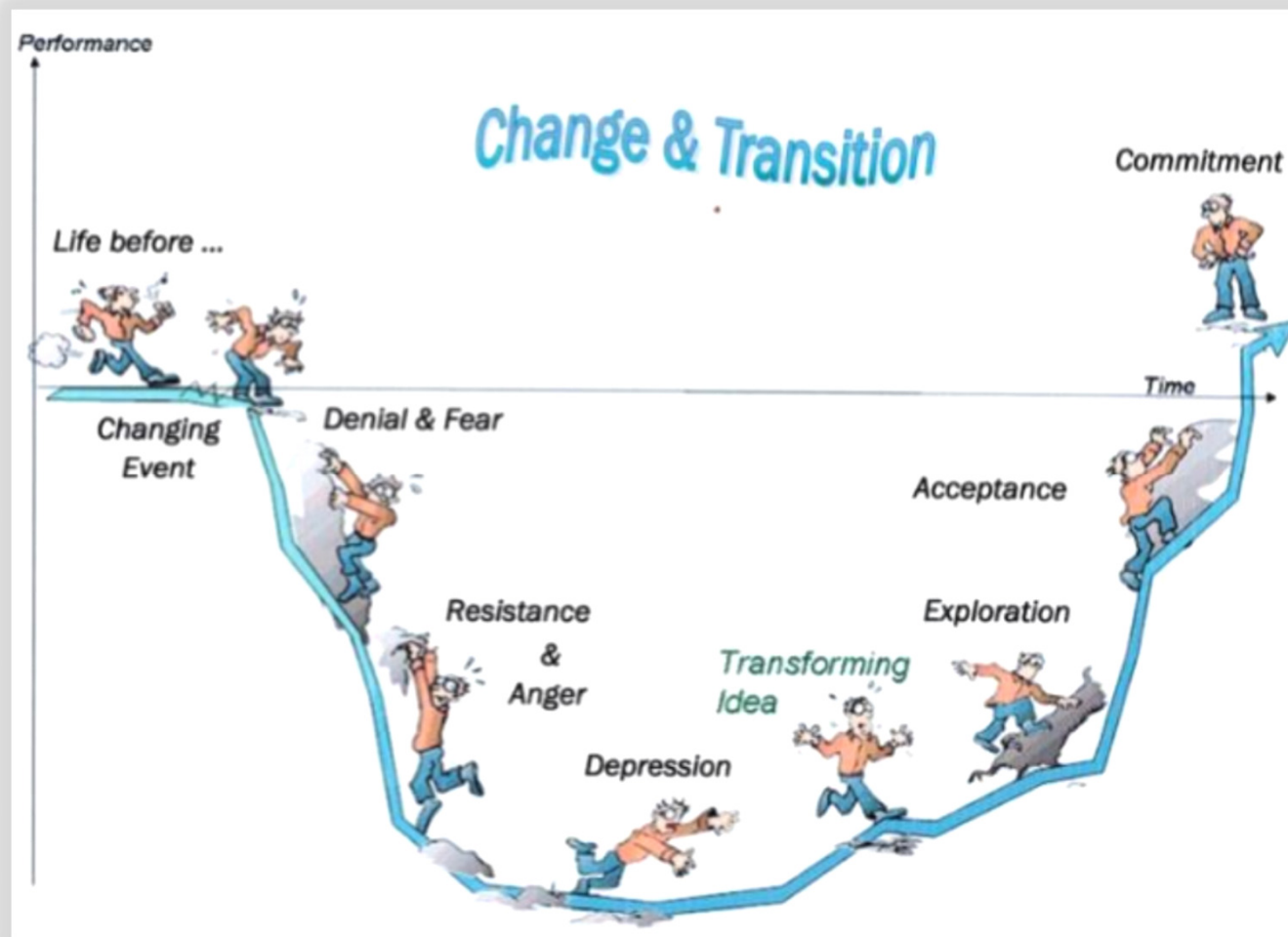


# NURSES LEADING INNOVATION

*Adrienne Cottam*



# Overcoming resistance to change



Similar to Kubler Ross grief cycle



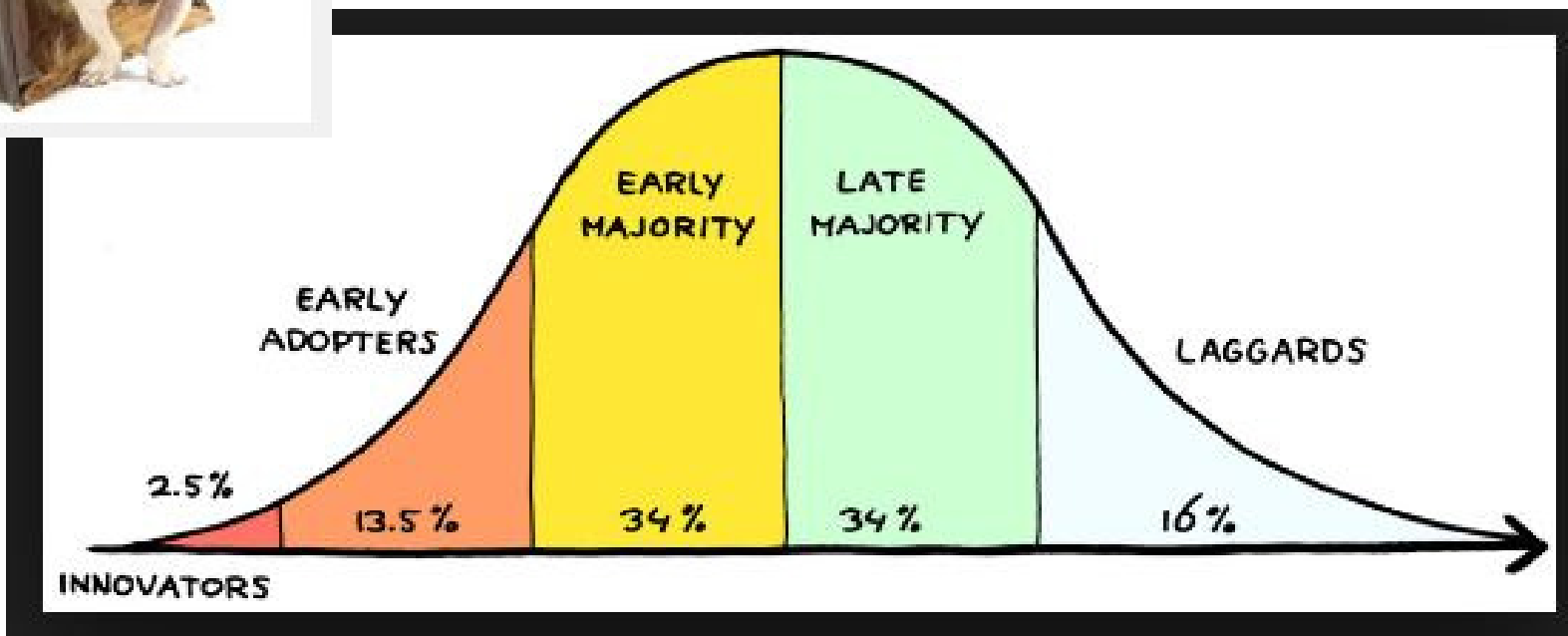
# IMPLEMENTATION LED BY CLINICIANS



# Innovation and your people



Pup tent



# Diffusing innovation in NHS England

## The children's national LTV Network



**HOSPITAL to home** Royal Brompton & Harefield NHS  
**NETwork news**  
 NEWSLETTER OF THE NATIONAL ENGAGEMENT TEAM - NOVEMBER 2014  
 WWW.HOSPITALTOHOME.NHS.UK

**MDT Workshop in Manchester**

In October Tracy Brooke and Ila Tahir from Royal Manchester Children's Hospital, hosted a workshop for LTV Trainers from Leeds, Nottingham, Manchester, Nottingham and Sheffield.

We introduced everyone to the new training tools for the MDT function on the 'Hospital to Home' Pathway.

The day was characterised by lively discussion and a need to share experience and ideas to share experience and improve the journey from hospital to home for children and their families. Gillian Campbell, PCC Clinical Lead at Nottingham Children's Hospital, described how they are using the MDT function by displaying the pathway on a screen during MDT meetings, which allows her to register key tasks and actions before leaving the room.

"The great benefit of the MDT function is to make the discharge process of our LTV patients more streamlined as well as improving the communication within the multidisciplinary team" Ila Tahir, Discharge Coordinator at Manchester Children's Hospital.

"We learned how to use the MDT function which will benefit our patients and families and free up valuable time for the MDT members" Ila Tahir reports, Nottingham Complex Health Matters.

**Survey results**

Thanks to all of you who took the time to respond to our online questionnaire. Your responses allowed us to refine our 141 responses collected data for their service and the commitment the majority (74%) of respondents found. In their collective data and responses to 'very difficult' or 'very difficult', and half the respondents will only refer to problems they are concerned about.

**A weekly report of 74 of the Discharge on the Pathway will be available to those of you, entering this data on the hospital to home pathway. PFD is a key aspect of reporting and we have developed training tools to help you with this. Please contact us if you require support with reading or advice on PFD reporting.**

If you would like to contribute, the survey is open for a further month and results will be presented at our next LTV Conference.

[www.surveymonkey.com/17vchldsmnngprting](http://www.surveymonkey.com/17vchldsmnngprting)

**Improving the child and family experience**

**A Service Improvement Project**

Our LTV team is undertaking a service improvement project using experience based co-design to explore the child and family experience of the hospital to home journey.

Initial results highlight key areas for service improvement, for example providing more written information, changing the way that MDT meetings are run, and the need for ongoing specialist follow up after discharge.

"It's too much to ask for you just want to get out of the house" LTV parent commenting on the experience of attending an MDT meeting.

**Our PFD team**



# Anchoring change in the culture

‘Business as usual’ or ‘it’s the way we do things around here’

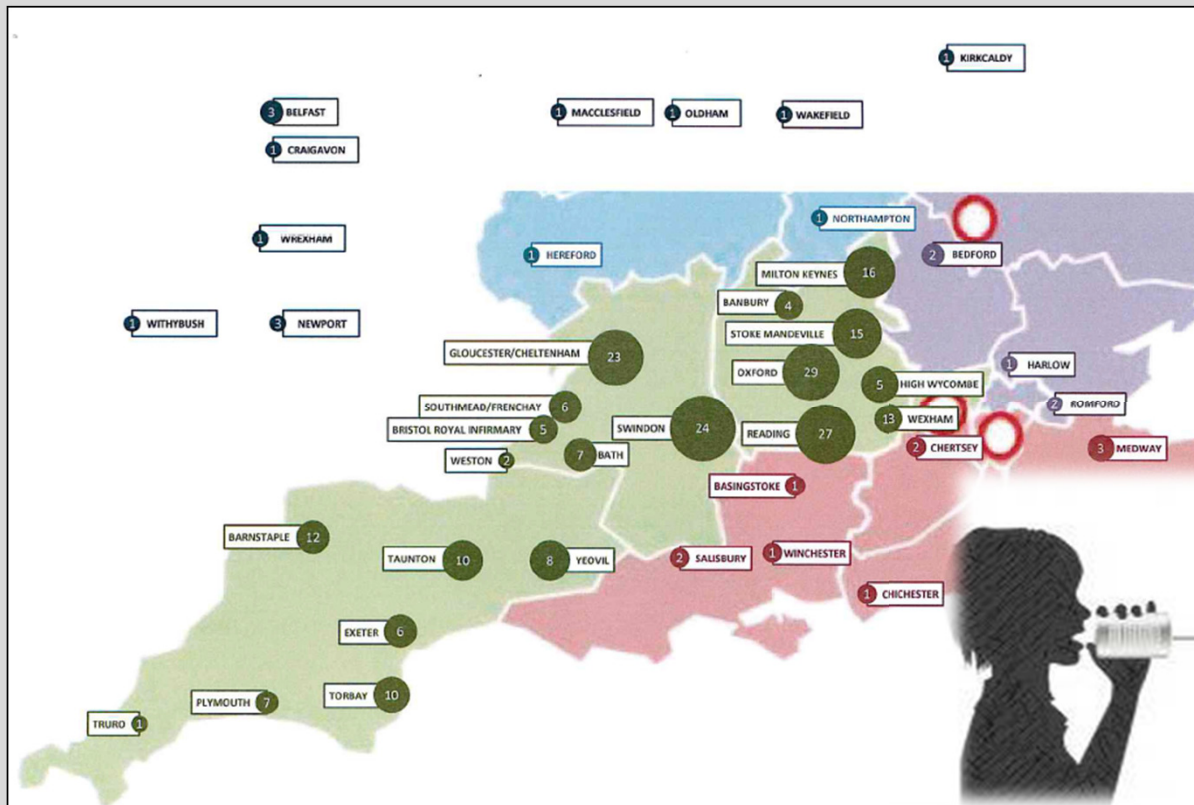


Creating a climate for change

Engaging the organisation

# Transferring solutions to another population

## THE PROBLEM SARF-ECMO patients referred to Royal Brompton



# The Pathway



WFT (1) Marc Hoogstad

## Repatriation: Clinical Information

Patient: Carter, Dan

NHS Number: 1234567899

DOB: 01/05/1985 (30)

IMPORTANT - If you need medical advice urgently please call your ECMO centre directly

### ECMO Centre and Consultant

Centre

Royal Brompton Hospital ECMO

**Name**

Royal Brompton Hospital ECMO Centre

**Address Line 1**

Sydney Street

**Address Line 2**

London

**Post Code**

SW3 6NP

**Telephone (main hospital)**

020 7352 8121

**Critical Care Network**

London - North West

**Primary ECMO Centre**

Royal Brompton Hospital ECMO Centre

- ECMO Centre and Consultant
- Summary of Admission
- Patient Details
- Neurology
- Respiratory
- Circulation
- Vascular Access
- Haematology and Coagulation
- Infection
- Renal and Fluid Balance
- Gastrointestinal
- Endocrine
- Skin Integrity
- Rehabilitation and Functional Assessment
- Radiology
- Form completed by
- Back to Top



# Better quality care for patients



*“I’m working alongside the Pathway team to improve communication and care for the ECMO patient and carer across the entire journey “*

**Helena Bridgman, senior NHS nurse and ECMO survivor**

Working with our team to include patient experience in all of our service development

## Better quality care for patients

*Making the journey better...*



**”MDTs are pretty terrifying! When the team had the Discharge Pathway up on the wall ‘live’ during MDTs we were reassured. We felt that everyone was quite literally reading from the same page”**  
**Mike, Birmingham 2014**



**Adrienne Cottam**  
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[www.hospitaltohome.nhs.uk](http://www.hospitaltohome.nhs.uk)

***I did it and you can too!***

