## The Future is Now: Creating a Caring Culture Through Evidence Based Interventions to Reduce Harm





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## **Objectives**

- Create the link of patient advocacy to the basic nursing care in creating a caring practice
- Outline evidence based nursing strategies to reduce hospital acquired pneumonia
- Outline evidence-based strategies for preventing heel injury and moisture associated skin damage

#### **Disclosures for Kathleen Vollman**

- Consultant-Michigan Hospital Association Keystone Center
- Subject matter expert HEN 2.0/Centers for Medicare and Medicaid
- Consultant/Faculty for CUSP for MVP—AHRQ funded national study
- Consultant and speaker bureau for Sage Products LLC
- Consultant and speaker bureau for Hill-Rom Inc
- Consultant and speaker bureau for Eloquest Healthcare



## Notes on Hospitals: 1859

"It may seem a strange principle to enunciate as the very first requirement in a Hospital that it should do the sick no harm."

Florence Nightingale

Advocacy = Safety

## **Polling Question**

- As an ICU nurse, which of the following patient outcomes can I impact through my nursing care? (Choose all that apply)
  - a. Hospital acquired pneumonia
  - b. Catheter associated infections
  - c. Abscess development
  - d. Pressure ulcer prevention
  - e. Cardiac arrhythmias

## PROTECT THE PATIENT FROM BAD THINGS HAPPENING ON YOUR WATCH

## Implement Interventional Patient Hygiene

## **Interventional Patient Hygiene**

- Hygiene...the science and practice of the establishment and maintenance of health
- Interventional Patient Hygiene....nursing action plan comprehensive patients host defense through proactive use of evide directly focused on fortifying the Comprehensive proactive use of evidence based hygiene care strategies Pressure

Bathing &

Assessment

Prevention

**Incontinence** Associated **Dermatitis Prevention** Program



# Achieving the Use of the Evidence

Factors Impacting the ability to Achieve Quality Nursing Outcomes at the Point of Care

> Attitude & Accountability

Value

Vollman KM. Intensive Crit Care Nurs, 2013;22(4): 152-154

## **Polling Question**

- In my role as a patient advocate, I believe that I have the necessary tools to prevent harm caused by pressure and moisture?
  - a. Strongly agree
  - b. Agree
  - c. Disagree
  - d. Strongly disagree

## **Building Resiliency Into Interventions**

Forcing Functions and Constraints

Automation and Computerization

Standardization and Protocols

Checklist and Independent Check Systems

**Rules and Policies** 

**Education and Information** 

Vague Warning – "Be More Careful!"

#### Strongest

STRENGTH OF

Weakest

## **Missed Nursing Care**

- "Any aspect of required patient care that is omitted (either in part or whole) or significantly delayed."
- A predictor of patient outcomes
- Measures the process of nursing care



## Hospital Variation in Missed Nursing Care



Figure 2. Elements of care most and least frequently missed. The solid bars represent the means across all 10 hospitals, and the range lines indicate the standard deviations.

## Patient Perceptions of Missed Nursing Care

Table 2. Elements of Nursing Care by Ability of Patient to Report and Extent Missed\*

	Fully Reportable	Partially Reportable	Not Reportable
			<ul> <li>Patient assessment</li> <li>Surveillance</li> <li>IV site care</li> </ul>
Frequently Missed	<ul><li>Mouth care</li><li>Listening</li><li>Being kept informed</li></ul>	<ul><li>Ambulation</li><li>Discharge planning</li><li>Patient education</li></ul>	
Sometimes Missed	<ul> <li>Response to call lights</li> <li>Response to alarms</li> <li>Meal assistance</li> <li>Pain medication and follow-up</li> </ul>	<ul> <li>Medication administration</li> <li>Repositioning</li> </ul>	
Rarely Missed	Bathing	<ul><li>Vital signs</li><li>Hand washing</li></ul>	
* IV, Intravenous.			



## Preventing NV-HAP Through Evidence Based Fundamental

### **Nursing Care Strategies**



## **Build the Will: NV-HAP?**

- HAP 1st most common HAI in U.S.
  - Increased morbidity → 50% are not discharged back home
  - Increased mortality  $\rightarrow$  18%-29%
  - Extended LOS  $\rightarrow$  4-9 days
  - Increased Cost  $\rightarrow$  \$28K to \$109K
  - 2x likely for readmission <30 day</li>
- Understudied, under-addressed
- Focus has been on the other HAP → VAP
- Surveillance not required....yet

Kollef, M.H. et.al. (2005). *Chest.* 128, 3854-3862. ATS, (2005). *AmJ Respir Crit Care Med.* 171, 388-416. Lynch (2001) *Chest.* 119, 373S-384S. Pennsylvania Dept. of Public Health (2010).

## **Compelling Incidence Data**

Study	Incidence	Mortality	+LOS	Cost
J. Davis (2012) Pennsylvania	5,600 /3 yrs	18.9%	Not queried	\$28,000
HCUP National database (P)	2/100 pts	14.5%	4 days	\$36,400
CDC (2014)	13% of all HAIs	19%-50%	4-9 days	\$40,000
Micek, et al Barnes Jewish Single Center	Mean occurrence day 4	15.5% (8.4x > odds of death	10 days	-

Davis, Pt Safety Authority 2012 9(3). Giuliano,K. et al. (2016) APIC Podium 2016 Magill, S.S. et.al. (2014) NEJM. 370(13), p 1198-1208 Micek S, et al. http://dx.doi.org/10.1016/j.chest.2016.04.009

Slide courtesy of Barb Quinn

### NV-HAP SMCS Research Findings: 2010

24,482 patients and 94,247 patient days

Incidence:

- 115 adults
- 62% non-ICU
- 50% surgical
- Average age 66
- Common comorbidities:
   CAD, COPD, DM, GERD
- Common Risk Factors:
  - Dependent for ADLs (80%)
  - CNS depressant meds (79%)

Cost:

- \$4.6 million
- 23 deaths
- Mean Extended LOS 9 days
- 1035 extra days

Quinn, B. et al. Journal of Nursing Scholarship, 2014. 46(1):11-19

## Impact of NV-HAP in the ICU

#### HAPPI-2 Preliminary Data

- 23 hospitals in U.S.; 2014 data; 1306 total cases
  - 28% occurred in ICU
  - 26% occurred on Med/Surg units and were transferred to ICU
  - 54% of all NV-HAP cases spend some time in the ICU
  - 33% transferred to ICU died
  - 42% transferred to ICU survived but were discharged to a higher level of care; 25% home

#### Impact of NV-HAP on one year mortality:

Any length of time spent in an ICU increases mortality of elderly patients who survive to discharge

Slide courtesy of Barb Quinn

Quinn & Baker (2016) pend. Pub. Vivek et al. (2016) CC Med, 655-662.

# ICU-Acquired pneumonia: VAP vs. NV-HAP

#### Methods:

- Prospective study of 135 consecutive episodes over 3 years of adults with ICU-acquired pneumonia
- Compared clinical and microbiological characteristics of VAP and NV-HAP
- **Results** for VAP & NV-HAP were not statistically different:
  - Pathogens
  - Comorbid conditions,
  - Severity parameters,
  - Mortality, and
  - Hospital length of stay
  - Among NV-HAP patients, 79 (52%) needed subsequent intubation

## Where is the Highest Risk for NV-HAP?



#### NV-HAP per 1000 patient days

Slide courtesy of Barb Quinn

## Pathogenesis $\rightarrow$ Prevention



- Bacteria replicate 5X/24 hrs
- Most common route

Aspirated into Lungs

Germs in Mouth

- 50% of healthy adults micro-aspirate in sleep
- Poor cough
- Immunosuppressed

Weak Defenses

• Multiple co-morbidities





http://helios.bto.ed.ac.uk/bto/microbes/biofilm.htm Loesche, W. 2012

## Pathogenesis $\rightarrow$ Prevention



- Bacteria replicate 5X/24 hrs
- Most common route

Aspirated into Lungs

Germs in Mouth

> 50% of healthy adults micro-aspirate in sleep

- Poor cough
- Immunosuppressed

Weak Defenses

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## **Oral Cavity & VAP**

- 89 critically ill patients
- Examined microbial colonization of the oropharynx through out ICU stay
- Used pulse field gel electrophoresis to compare chromosomal DNA
- Results:
  - Diagnosed 31 VAPs
  - 28 of 31 VAP's the causative organism was identical via DNA analysis

Ga<mark>rr</mark>ouste-Orgeas et. al. Am J Respir Crit Care Med. 19<mark>97</mark>;156:1647-1655

- 49 elderly nursing home residents admitted to the hospital
- Examined baseline dental plaque scores & microorganism within dental plaque
- Used pulse field gel electrophoresis to compare chromosomal DNA
- Results
  - 14/49 adults developed pneumonia
  - 10 of 14 pneumonias, the causative organism was identical via DNA analysis

## **Impact of Oral Care on HAP**



(E) Incomplete outcome data (attrition bias)

(F) Selective reporting (reporting bias)

(G) Other bias

FIGURE 2. Effects of oral care on preventing non-ventilator-associated pneumonia (non-VAP).

	Mechanical oral	care	Contr	ol		Risk Ratio	Risk Ratio
Study or Subgroup	Events	Total	Events	Total	Weight	M-H, Fixed, 95% Cl	M-H, Fixed, 95% Cl
Adachi (2002)	5	77	9	64	19.6%	0.46 [0.16, 1.31]	
Yoneyama (2002)	21	209	34	208	68.1%	0.61 [0.37, 1.02]	
Ohsawa (2003)	5	25	6	24	12.2%	0.80 [0.28, 2.28]	
Total (95% CI)		311		296	100.0%	0.61 [0.40, 0.92]	-
Total events	31		49				
Heterogeneity: Chi <sup>2</sup> = 0	).53, df = 2 (P = 0.	77); l <sup>2</sup> =	0%				
Test for overall effect: 2	Z = 2.34 (P = 0.02	)					Favours [mec cleaning] Favours [control]

FIGURE 3. The effect of mechanical oral care on non-ventilator-associated pneumonia (non-VAP).

Kaneoka A, et al Infect. Control Hosp. Epidemiol, 2015;36(8):899-906

### **SMCS HAP Prevention Plan**

#### Phase 1: Oral Care

- Formation of new quality team: Hospital-Acquired Pneumonia Prevention Initiative (HAPPI)
- New oral care **protocol** to include non-ventilated patients
- New oral care **products and equipment** for all patients
- Staff education and in-services on products
- Ongoing monitoring and measurement

   Monthly audits

Quinn B, et al. J of Nursing Scholarship, 2014, 46(1):11-19





## Protocol – Plain & Simple

Patient Type	Tools	Procedure	Frequency
Self Care / Assist	Brush, paste, rinse, moisturizer	Provide tools Brush 1-2 minutes Rinse	4 X / day
Dependent / Aspiration Risk	Suction toothbrush kit (4)	Package instructions	4 X / day
Dependent / Vent	ICU Suction toothbrush kit (6)	Package instructions	6 X / day
Dentures	Tools + Cleanser Adhesive	Remove dentures & soak Brush gums, mouth Rinse	4X / day
	Quinn, B. et al	Journal of Nursing Scholarship,	2014.46(1):11-19

### NV-HAP Incidence 50 % Decrease from Baseline



## **Return on Investment**

60 NV-HAP avoided Jan 1 – Dec. 31 2013
\$2,400,000 cost avoided

- ▶ <u>- 117,600</u> cost increase for supplies
- ▶ \$2,282,400 return on investment

## •8 lives saved

## PRICELESS

Quinn, B. et al. Journal of Nursing Scholarship, 2014. 46(1):11-19

## WHEN WOULD NOW BE A GOOD TIME TO DO THIS?

It is not enough to do your best; you must know what to do, and THEN do your best. ~ W. Edwards Deming

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## **Pressure Ulcers**



## Pressure Ulcer

A pressure ulcer is localized injury to the skin and/or underlying tissue usually over a bony prominence, as a result of pressure, or pressure in combination with shear

Moisture increases the impact of shear and friction coefficient

## **UK Pressure Injury Facts**

- Pressure ulcers one of the 4 categories of the Harm Free Care Initiative
- Reporting required as part of national safety thermometer
- Sacrum most commonsecond heels at 27-30%
- Mean costs for treating pressure ulcers in the UK range from £1,214 for a category 1 pressure ulcer to £14,108 for a category 4 pressure ulcer<sup>1</sup>

Setting	July 2012 to March 2015	Patlents surveyed
Community (nationally)	5.6%	2,131,552
Community Hospital Ward	8%	304,833
Hospice	11.6%	13,843
Mental Health Community	0.7%	35,010
Mental Health Ward	1%	141,911
Nursing Home	4.1%	272,402
Other	2.1%	71,571
Own Home	5.5%	431,056
Residential Care Home	3.2%	50,498

Dealey C, Posnett J, Walker A (2012) The cost of pressure ulcers in the United Kingdom. *J Wound Care* **21**(6): 261-6). www.gov.uk/government/statistics/nhs-safety-thermometerreport-march-2014-to-march-2015 Prevention and Treatment of Pressure Ulcers: Clinical Practice Guideline

### EBP Recommendations to Achieve Offloading & Reduce Pressure

#### Ensure the heels are free of the bed surface

- Inspect the skin of the heels regularly
- Heal-protection devices should elevate the heel completely (off-load) in such a way as to distribute weight along the calf
- The knee would be in slight flexion
- Remove device periodically to assess the skin
- Elevation of the heel on a pillow is usually inadequate.





National Pressure Ulcer Advisory Panel, European Pressure Ulcer Advisory Panel and Pan Pacific Pressure Injury Alliance. Prevention & treatment of pressure ulcers :clinical practice guideline. Emily Haesler (Ed) Cambridge Media: Osborne Park: Western Austrlia;2014

#### **Heel Protectors**







Miller SK, et al WOCN, 2015;42(4):346-351

#### **Heel Pads**





#### Successful Prevention of Heel Ulcers and Plantar Contracture in the High Risk Ventilated Patients

#### **Study Inclusion Criteria**

- Sedated patient > 5 days
- May or may not be intubated
- Braden equal to or less than 16

#### Procedure

- Skin assessment and Braden completed on admission
- All pts who met criteria were measured for ROM of the ankle with goniometer, then every other day until pt did not meet criteria
  - Heel appearance, Braden and Ramsey scores were assessed every other day and documented
  - Identified and trained ICU nurses completed the assessments

53 sedated patients over a 7 month period

### Results



#### Meyers T. J WOCN 2010;37(4):372-378

#### Sustainability of Heel Injury Reduction: QI Project

- 490 bed facility
- Evidence based quality Improvement initiative
- 4 tier Process
  - Partnership
  - Comprehensive product review
  - Education & engagement
  - Support structures & processes





Hanna-Bull D. WOCN, 2016;43(2):129-132

#### HEEL PROTECTOR ALGORITHM

## Moisture Injury: Incontinence Associated Dermatitis

Inflammatory response to the injury of the water-protein-lipid matrix of the skin

- Caused from prolonged exposure to urinary and fecal incontinence
- Top-down injury
- Physical signs on the perineum & buttocks
  - Erythema, swelling, oozing, vesiculation, crusting and scaling
- Ease at which the skin breaks is 4x greater with excess moisture than dry skin



Brown DS & Sears M, OWM 1993;39:2-26 Gray M et al OWN 2007;34(1):45-53. Doughty D, et al. JWOCN. 2012;39(3):303-315

## **IAD Assessment Tool**

#### Hospital Survey on Incontinence & Related Skin Injury

	Unit / Work Area		Patient Unit: @	tom UnitWark Area data collection famij
Instructions:				Section 1 - Complete for all patients surveyed
This survey is limited to inpatient care areas and excludes the following:				Demographic Information:
This survey is innited to inpatien	it care areas and excludes the for	owing.	Patient Gender:	Patient Age Group:
Labor & Delivery, Obstetrics, Nursery, Emergency Department & Operating Room.		Male	0 to 12 months40 to 49 yrs	
Note: Complete ONLY ONE form for each unit.		Pernale	1 to 3 yes d0 to 39 yes	
				20 to 29 yrs70 to 79 yrs
Date of Survey: / /		Unit		
		ont		Continence Status:
Please check the unit specialty that be	est describes the care provided.		inconfinence = insbility to control the flow of Check all that apply	furine and/or stool in the preceding 24 hours
			Urine:	Stool:
Burn	LTAC	Psychiatric - Geriatric	Continent	Continent
Cardiac Surgery	LTC	Rehabilitation	Mate: A patient with a Foley Calibrian	Adde: A patient with excitation plant collection device
CCU - General	Medical	Renal/Urology	Eatherd has Entry	a desired bioxidiand."
CCU - Interventional	Med/Surg	Respiratory/Pulmonary		Incontinent
ICU - Cardiovascular	Neurology	SNE/Transitional Care	Incontinent	Uquid or semi-liquid stools
ICU - General	Oncology	Skilled Care (LTC)		Entertites industrialized total collection device
ICIL - Medical	Orthonedic	Stendown/Transition		Patient has external facal collection device
	Other	Surgical		Confige 6. Complete entrific to configerational anticada
ICU - Neonatal	PACU	General		Contributing Eactors & Co.Morbidities
ICU - Neonatai	PACO	Telemetry - General	Check all first apply	Contributing Patients a Co-Mondiates
ICU - Pediatric	Pediatrics	Telemetry - Medicine	Low albumin	Braden Score Diabetic with recent hyperglycemia
ICU - Surgical	Psychiatric - General	Telemetry - Surgical	Antibiotics	Mobility Score Obtaily with deep groin/low abdomen
		Wound Care		Fridlin & Sheer Score skin foks
			Closhidium difficile stool positive	
Patient Census of Unit at Time	e of Survey:		Tube feeding	
				Incontinence Cleanup & Skin Protection:
	Incontinence Collection Produc	ts:	Check products used on patient	
Check all that apply to a specific unit/	vork area		Cleansing:	Barrier Protection: (Tubes, Bottles or Sprays)
Pad/Chux	Diaper/Brief	Collection Device	GospWaterGasin Det Misch (acced)	Must contrast use of the "Author signations" saled below Ended water
Reusable cloth	Reusable cloth		Cleansing Foam	Zinc Oxide
Disposable plastic-backed	Disposable plastic-backed		Washcitch (style-type)	Dimethicone
Disposable air flow-backed	Disposable air flow-backed		reusable / disposable Drawolatened Mine	Uguid Film Banler
Disposable all now-backed	Disposable all now-backed		(this, not exercise bit)	
Inco	ontinence Cleanup & Skin Prote	ction:	Moleturizers:	All-in-one products:
Check all product categories that are	available in a specific unit/work area.		Lotion	Must combine cleansing, modified ing 8 Earthy protection
entent an presant categories anat are .			Cream	Bastler Cloth with skin protectant
Cleansing	Barrier Protection (Tubes	Bottles or Sprays):		
cleansing.	Barrier Frotection (Tubes	, Dotties of Oprays).		Section 3
Sean/Mater/Pasin	Must contain one of the "Active ingredients" liste	a perow	Complete only for incontinent	t patients with rach/redness of buttook or perineal skin
Soap/water/Basin	Petroleum			Perineal Skin injury
Peri-vvasn (spray)	Zind Oxide		Condition:	Area Affected: Containment Products:
Cleansing Foam	Dimethicone		somerout.	one one of the other
vvashcloth (circle type)	Liquid Film Barrier		Incontinence Associated Dermalities	Buttocks FlexiSeal Fecal Collection Davice
reusable / disposable	Other		Red and dry	Coccyx Zatzi Fedal Collection Device
Premoistened Wipe			Evenent on Admission	Sector Asia Obe
(thin, not washcloth)				
			Pressure Uloer (secal, caccyc or ischie) How many?	Lover Abdomen     Upper Thicks Y N Is there leakage around device of the enum?
Moisturizers:	All-in-one products:		Giage(s)	Giuteal deft
	Must combine cleansing, moisturizing & barrier	protection	Present on Admission	Groins Y N Was there an underpad present?
Lotion	Barrier cloth with skin protectant		Europality and appearing rank	Researching circle
Cream				Cuposable plastic-backed
Ointment			Other	Disposable air Sow-backed
			Specify	Y N Were incontinence briefs wore by network
sage10141C				
			agel2141C	

Junkin J, Selek JL. J WOCN 2007;34(3):260-269

Patient information

## IAD: Multisite Epidemiological Study

- 5342 patients in 424 facilities in Acute & Long Term Care in US
- Prevalence study
  - To measure the prevalence of IAD in the acute care setting,
  - To describe clinical characteristics of IAD, and
  - To analyze the relationship between IAD and prevalence of sacral/coccygeal pressure ulcers
- Results: 1716 patients incontinent (44%)
  - 57% both FI and UI, 27% FI, 15% UI
  - 24% IAD rate
    - 60% mild
    - 27% moderate
    - 5% severe
  - 73% was facility acquired
  - ICU a 36% rate
  - IAD 5x more likely to develop a HAPU

Giuliana K. Presented at the CAACN September 25-27<sup>th</sup> Winnipeg, Manitoba, CA Gray M. Presenting a Wound Care Conference, 2016, New York City, NY

## Evidence-based Components of an IAD Prevention Program

- Skin care products used for prevention or treatment of IAD should be selected based on consideration of individual ingredients in addition to consideration of broad product categories such as cleanser, moisturizer, or skin protectant. (Grade C)
  - A skin protectant or disposable cloth that combines a pH balance no rinse cleanser, emollient-based moisturizer, and skin protectant is recommended for prevention of IAD in persons with urinary or fecal incontinence and for treatment of IAD, especially when the skin is denuded. (Grade B)
    - Commercially available skin protectants vary in their ability to protect the skin from irritants, prevent maceration, and maintain skin health. More research is needed (Grade B)

Doughty D, etal. J WOCN. 2012;39(3):303-315

Prevention and Treatment of Pressure Ulcers: Clinical Practice Guideline

## EBP Recommendations to Reduce Injury From Incontinence & Other Forms of Moisture

- Clean the skin as soon as it becomes soiled.
- Use an incontinence pad and/or briefs that wick away
- Use a protective cream or ointment
  - Disposable barrier cloth recommend by IHI & IAD consensus group
- Ensure an appropriate microclimate & breathability
- < 4 layers of linen</li>
- Barrier & wick away material under adipose and breast tissue
- Support or retraction of the adipose tissue (i.e. KanguruWeb)
- Pouching device or a bowel management system

National Pressure Ulcer Advisory Panel and European Pressure Ulcer Advisory Panel. Pressure ulcer prevention & treatment :clinical practice guideline. Washington, DC: National Pressure Ulcer Advisory Panel; 2009. Williamson, R, et al (2008) Linen Usage Impact on Pressure and Microclimate Management. Hill-Rom www.ihi.org Doughty D, et al. JWOCN. 2012;39(3):303-315

## IAD/HAPU Reduction Study

- Prospective, descriptive study
- 2 Neuro units
- Phase 1: prevalence of incontinence & incidence of IAD & HAPU
- Phase 2: Intervention
  - Use of a 1 step cleanser/barrier product
  - Education on IAD/HAPU
  - **Results:** 
    - Phase 1: incontinent 42.5%, IAD 29.4%, HAPU 29.4%, LOS 7.3 (2-14 days), Braden 14.4
    - Phase 2: incontinent 54.3%, IAD & HAPU 0, LOS 7.4 (2-14), Braden 12.74

Hall K, et al. Ostomy Wound Management, 2015;61(7):26-30



Forbid yourself to be deterred by poor odds just because your mind has calculated that the opposition is too great. If it were easy, everyone would do it.



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