Interprofessional Learning in Adult Critical Care

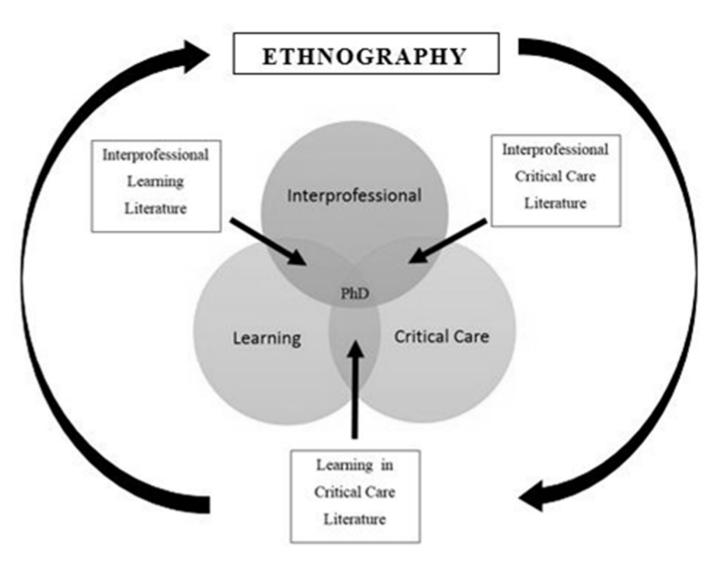
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The PhD focus





The Research



AIMS

- Develop a rich description of the interprofessional learning culture in adult critical care.
- Gain in-depth understanding of critical care staff perceptions and experiences of interprofessional learning within adult critical care.
- Identify the perceived factors promoting or inhibiting interprofessional learning in adult critical care.

OVERARCHING QUESTION

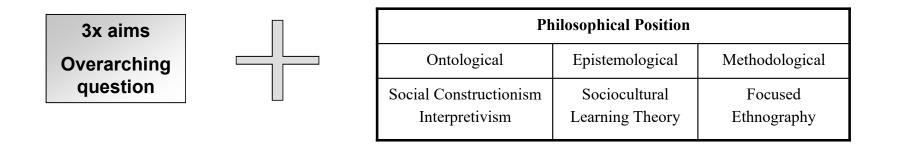
What influences interprofessional learning (IPL) culture in the adult critical care environment?

The Process: An overview



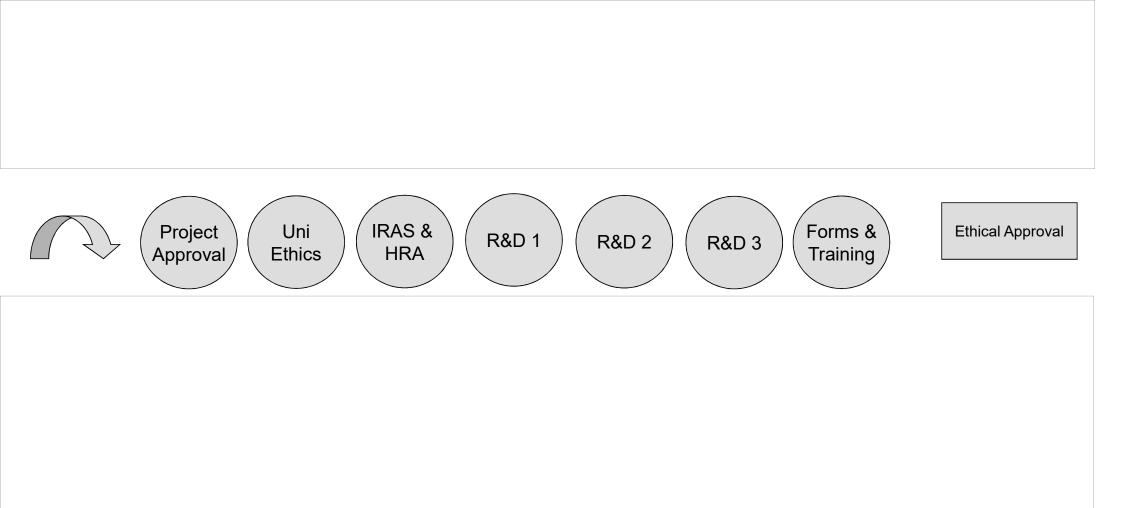
Research Design		
Ethical Approval		
Quality Assurance		
Data Collection		
Analysis		
Dissemination		



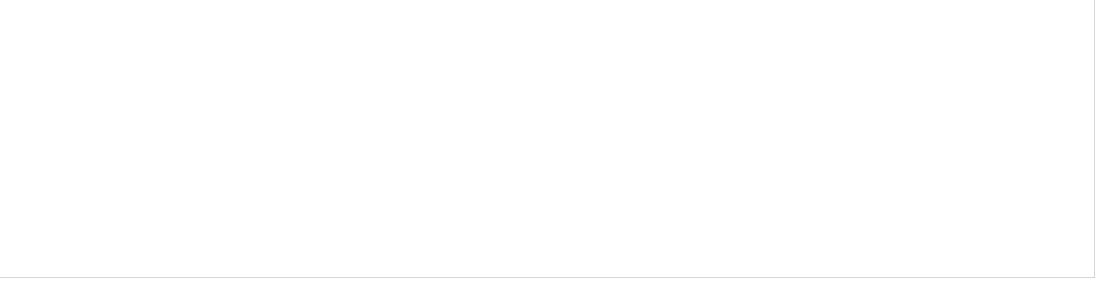


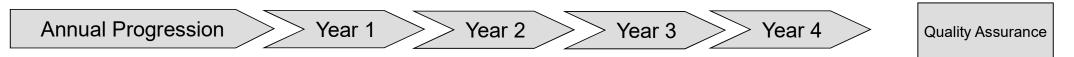
Research Design



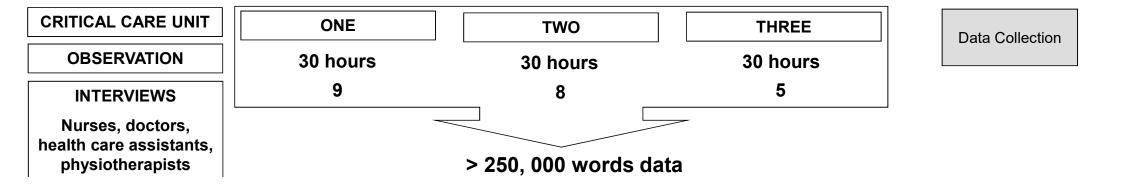




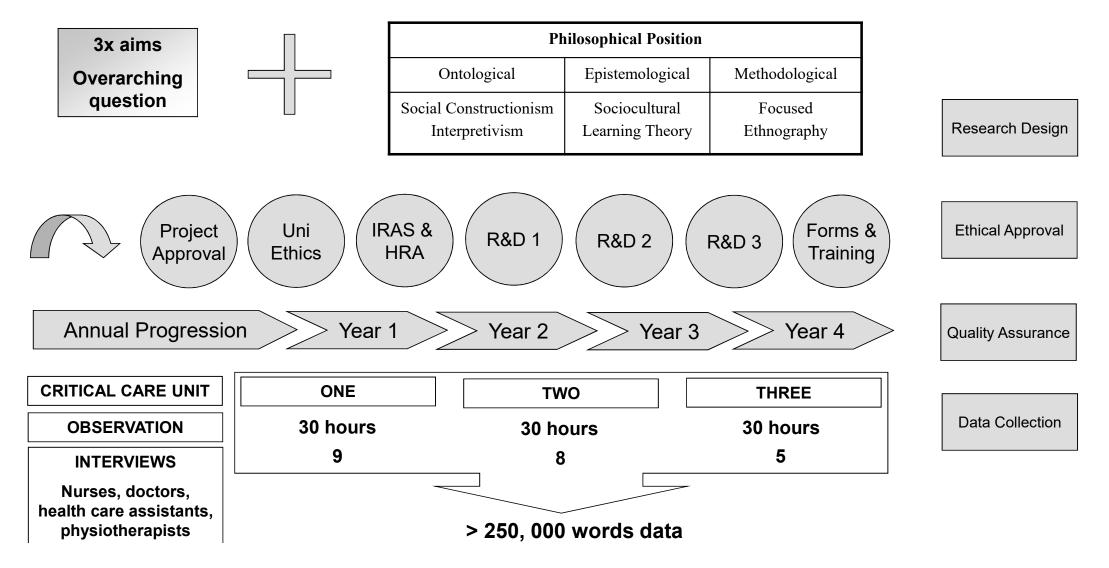


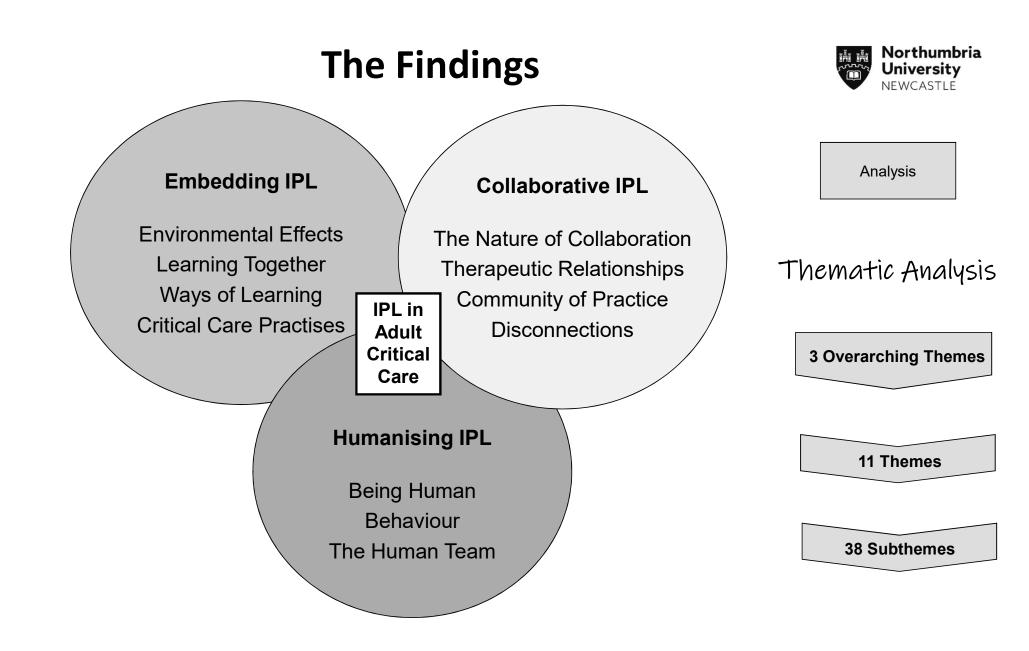












Key Findings: The IPL Climate



Interprofessional learning in critical care is affected by the IPL climate.

FEATURES

- The IPL climate:
 - fluctuates and IPL levels are changeable
 - can be immediately affected by influential factors
 - is affected by holistic factors

INFLUENTIAL FACTORS

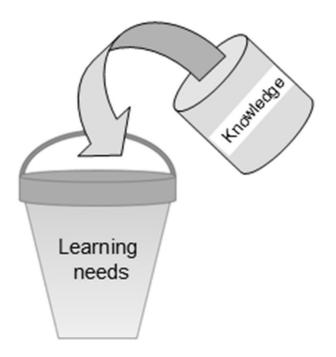
- People affect levels of IPL through:
 - behaviour
 - 'being human'
- Environmental factors affect IPL climate, such as:
 - temperature extremes, staff shortages
- Hierarchy & leadership influence IPL climate:
 - senior staff affect the climate more than junior

IPL culture is more entrenched, takes longer to change and is heavily influenced by organisational culture.

Key Findings: Knowledge Exchange



Filling the knowledge gap: The emptier the bucket, the less it is filled!



An unexpected finding:

The greater the knowledge gap, the less is shared.

In terms of levels of expertise, the greater the knowledge differential between staff, the less knowledge was shared.

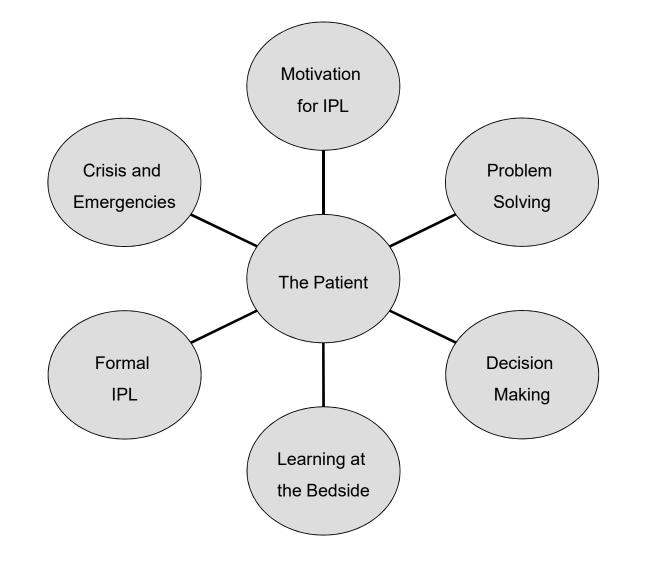
Knowledgeable staff made assumptions about other professions levels of knowledge and their motivation to learn.

This affected the depth of IPL and knowledge was often retained and summarised, resulting in brief interprofessional learning exchanges.

However, rich knowledge was exchanged between experts.

Key Findings: Patient Centred Care





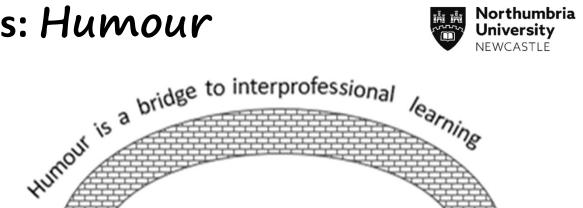
A consistent finding:

The critically ill patient is at the centre of IPL.

Staff learned from each other to:

- care for patients,
- save lives,
- plan care,
- make effective decisions,
- minimise disruption for patients,
- promote patient wellbeing

Key Findings: Humour

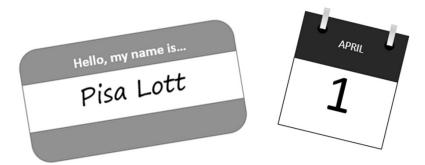


Humour:

- Could be learned through IPL
- Created connections
- Developed rapport
- Improved staff morale
- Promoted job satisfaction
- Helped staff to cope
- Forged secure relationships and trust
- Was an icebreaker
- Broke down hierarchical barriers
- Created opportunities to interact
- Improved engagement with IPL
- Needed to be used professionally

"...whether it's the charge nurse giving one of my colleagues a fake patient name on April Fools Day, that if read out loud was slightly dodgy... or it's just day-to-day light heartedness about certain things... it's probably a sign of fairly healthy morale I think"

Interview 1



Key Findings: Emotions



- Emotional behaviour was shaped by IPL.
- Emotions were associated with humour and coping in critical care.
- Critical care staff had limited structures to process emotions and to learn from them.
- Staff would box emotions away, or deflect them with humour, rather than process them.
- Debriefs were a largely unexplored vehicle for IPL and emotional development.



VISIBILITY > PROXIMITY	↓ SPACE =个 CREATIVITY
CUBICLES	PROXIMITY



VISIBILITY > PROXIMITY

Visibility of staff was more conducive to IPL than proximity.

Staff working in the line of sight, were more likely to seek out others

and engage in interprofessional learning.



CUBICLES

Cubicles as isolating or protective.

Isolated working meant that staff could be forgotten, so no IPL occurred.

Alternatively, being in a cubicle could protect interprofessional learning, with minimal disruptions and focused learning.



↓ SPACE = ↑ CREATIVITY

When there was limited space to learn,

critical care staff became creative and

adapted their environments to create areas for IPL.

e.g. treatment rooms, corridors, empty rooms



PROXIMITY

 \uparrow distance from the hub = \downarrow IPL

Staff that worked furthest away from hotspots,

such as nursing stations and hubs,

had less interactions that could lead to IPL.

Key Findings: Environment



Physical environment	Working conditions
Favourable environmental conditions:	Favourable working conditions:
Temperature regulation – air conditioning,	Trust and rapport
drinking water, fresh air	Safe to ask questions
Sufficient space	Range of skilled staff and extended roles
Controllable light – dimmers and shutters	Organisational support for IPL
Minimal sound levels	Learning about each other
Good lines of sight of colleagues	Professional networking opportunities
Working in close proximity to staff	Interprofessional activities

Key Findings: the good IPL environment



A critical care with a rich IPL culture would be likely to include the following:

An open atmosphere which is safe to ask questions.

Good visibility of staff.

Close proximity to interprofessional colleagues.

A range of staff with extended roles.

Staff who know each other well e.g. through professional networking or socialising.

Acceptance of the human characteristics of the people working in critical care

e.g. humour and emotions within the boundaries of professional conduct.

Strong role models and advocates of IPL.

Organisational support - IPL culture permeates down from organisational leaders.

Recognising opportunities for IPL, designing the unit and planning daily activities to promote IPL.

Favourable environmental conditions e.g. temperature, space, light and sound levels.

Designate spaces to learn.

Recommendations: in a nutshell



- Raise awareness of the IPL potential of the environment
- Discussing IPL openly may remove assumptions that limit learning between professions
- Create opportunities for interprofessional learning
- Increase collaboration between professions to strengthen the community of practice
- Establish influential factors in the critical care environment
- Optimise the environment: physical attributes and working conditions
- Consider the position of staff in the unit to promote IPL (proximity and visibility)
- Review locations used for learning, and designate and safeguard spaces to learn inside the critical care unit
- Strong role models could be positioned as IPL champions
- Organisational leaders need to support interprofessional learning in critical care

Summary



- Critical care is a knowledge dense environment
- There are many missed opportunities for IPL in daily practice
- An open dialogue and increased recognition of IPL opportunities could promote IPL
- Awareness of the influential factors in critical care could enhance the IPL climate
- Making time and space for IPL may increase the expertise of the critical care unit
- Critical care environments can be adapted to optimise IPL
- For IPL to be collaborative, staff need to connect, to support their community of practice
- Critical care may benefit from humanising IPL, embracing the facets of being human



Thank you for listening

• Further information can be found via:

University staff profile: <u>https://www.northumbria.ac.uk/about-us/our-staff/p/vikki-park/</u>

Academia:

https://northumbria.academia.edu/VikkiPark

Research Gate:

https://www.researchgate.net/profile/Vikki Park