SCARF

<u>Supporting Community Recovery and Reducing Readmission</u> Risk <u>Following Critical Illness</u>









Jo Thompson On Behalf of SCARF



Key Outcomes:

- Reduce readmission rates
- Create an assessment tool to find those at risk of readmission
- We have established good communication networks with the Integrated Joint Board hubs.









PROFILE: Preventing early unplanned hospital admissions following critical illness

Chief Investigator: Professor Tim Walsh.

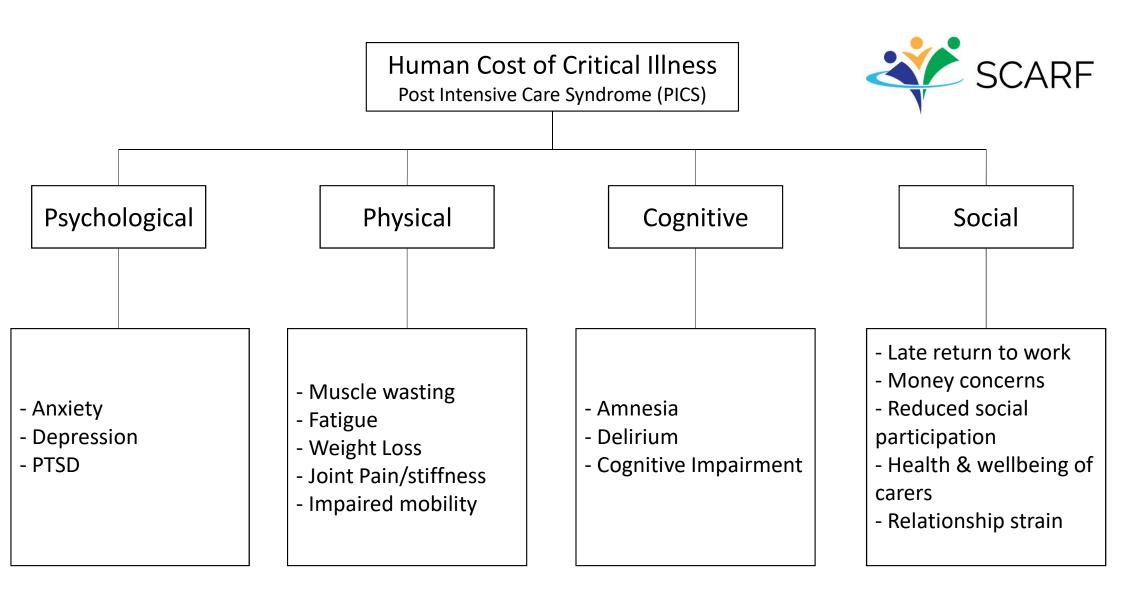
Research Team: Naz Lone, Janice Rattray, Eddie Donaghy, Robert Lee, Pam Ramsay, Lisa Salisbury

Background: Critical Illness in UK SCARF



- 140,000 patients admitted to UK Intensive Care Unit's each year
- 30,000 patients admitted to Scottish Intensive Care Unit's each year
- 70% of patients survive
- Healthcare costs per patient/year @ £49,000
- Lone et al (2013) in Scotland **25%** have an early unplanned hospital admission within 90 days, 40% within 6 months

*Lone NI et al (2013a) Surviving Intensive Care: A Systematic review of Healthcare Resource Use after Hospital Discharge. Critical Care Medicine, Vol. 41. No.8, August



Complex Health and Social Care Issues



PROFILE: Risk Factors Associated with Unplanned Readmissions: Prior to Critical Illness



- Multi morbidity and polypharmacy
- 2. Psychological problems and drug dependency
- 3. Fragile Social Support
- Problems with specialist equipment
- 5. Poor mobility

System Level Issues

- Preparation for hospital discharge
- 2. Communication between
 - acute and community care
- 3. Psychological support
- 4. Medication Support
- 5. Goal setting



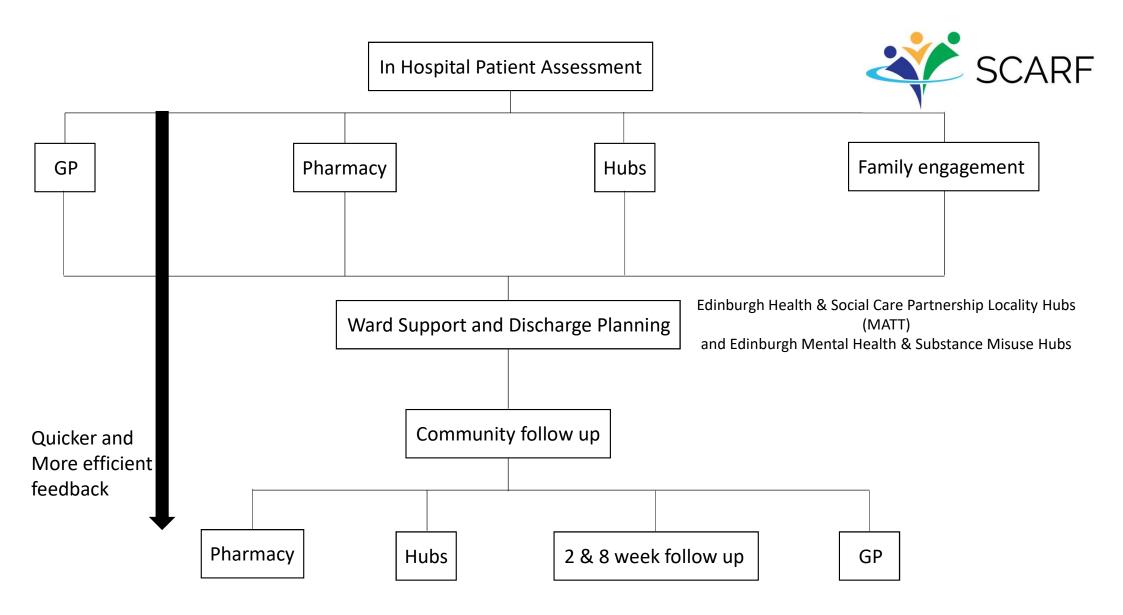
- Drug Related
 - Medication errors in polypharmacy patients
- Mobility
 - Fall at home. Mobility aid not delivered to home in time for discharge
- Carer Support
 - Carer absent due to work/holiday/unforeseen circumstance
 - Precipitated general collapse: not eating properly, not medicating correctly
- Medical Support
 - Nephrostomy bag blocked
 - Hickman line infected

All potentially preventable with controlled intervention



Goals

- Have quicker and better feedback to healthcare providers
- Improve Community Recovery of ICU Survivors
- Reduce early unplanning admissions by 20%





SCARF Assessment tool

Question	Answer	Other
Multiple hospital admissions in last 12 months?	Yes/No	
Number of co-morbidities greater than 4?	Yes/No	
Number of concurrent medications greater than 4?	Yes/No	
Previous history of mental health?	Yes/No	
Previous history of substance abuse?	Yes/No	
Concurrent antidepressants or psychiatric medication?	Yes/No	
Significant help required for AoDLs pre admission?	Yes/No	POC?
Lives alone	Yes/No	
SIMD Decile?		www.simd.scot

Patient and System Impact



Patient

- Is more supported
 - Feels heard and understood
- ICU Discharge sheet
 - Assurance
- Signposting
 - Counselling
 - ICU steps support group

Family

• Feels they have a part and are heard

System

- Counselling
 - Resource for staff, relatives and patients
 - Being established into the department
 - Integrated into support groups



Progress to date

- 302 patients
- PDSA Cycle- High proportion of Substance Misuse/Serious Mental Health Issues, approximately 30%
- We have reduced relative readmissions by 15% and absolute by 4%
- Our assessment tool found 50% of the patients who are most at risk of readmission
- Contact with 14 hubs
 - 7 Integrated health care
 - 7 Mental health and substance misuse hubs
- Applying for funding to continue the service on



Special thanks to:

- Healthcare Improvement Scotland
- Dr Eddie Donaghy Project Manager
- Dr James Marple Clinical Lead
- Julie Fenton- Administrator



Thanks for listening

Any Questions?