

Going home to die from Critical Care: a reflection on the journey to safe uncertainty

Lesley White

Lecturer

University of Brighton

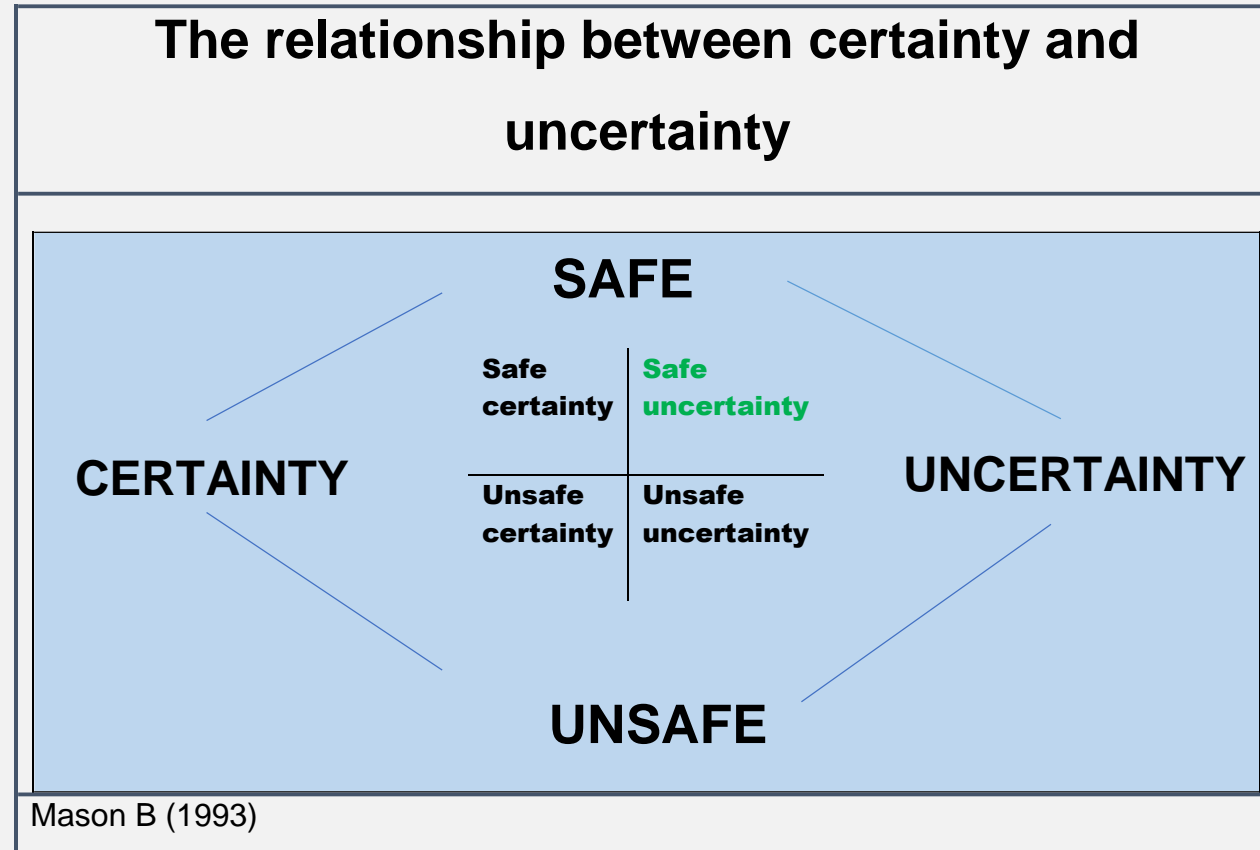
l.white2@brighton.ac.uk

The background

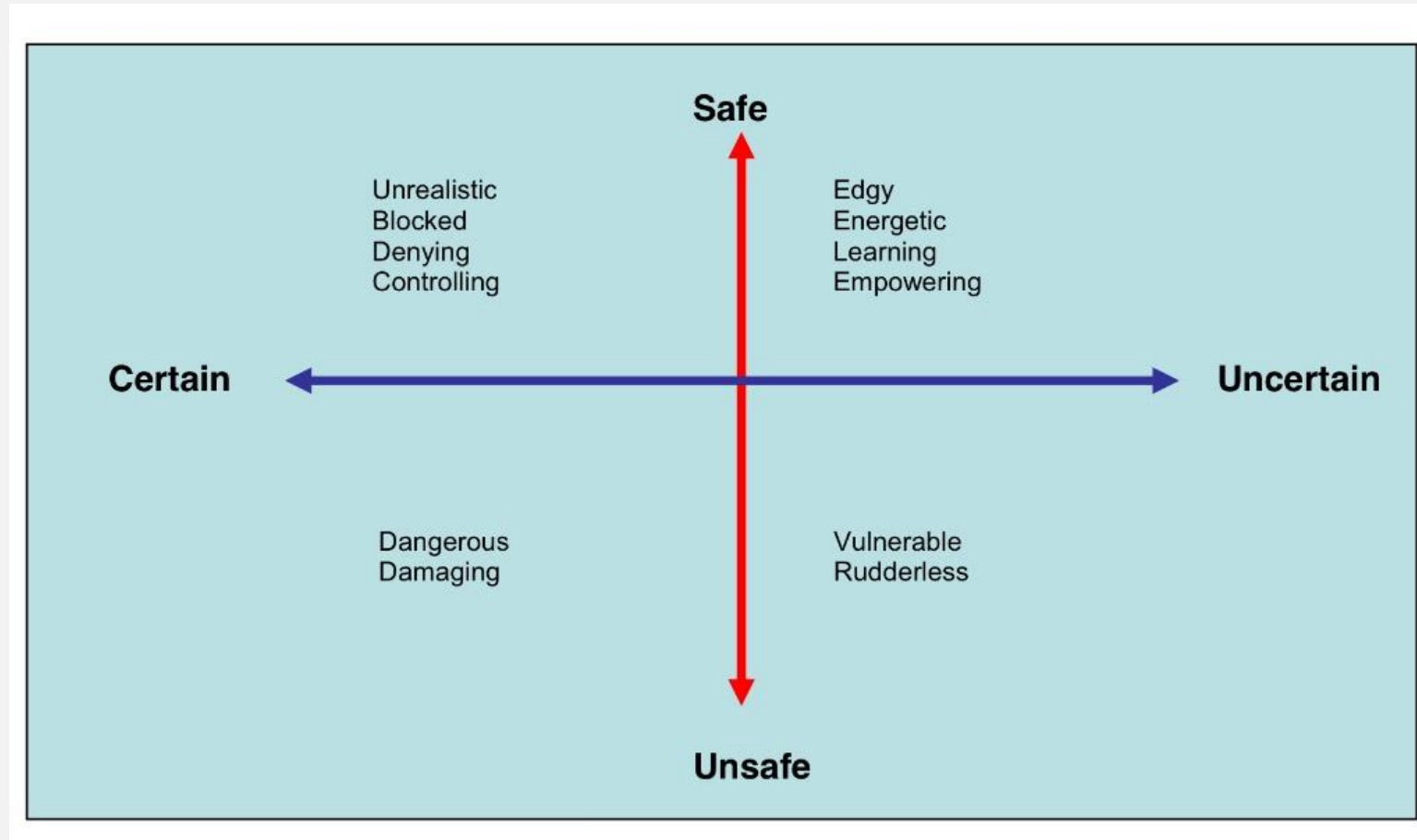


- **47%** - *Proportion of people in England who died in hospital .*
- **23%** - *Proportion of people in England who died at home.*

The concept of Safe uncertainty



Moving to safe uncertainty



From certainty to uncertainty

safety to quality



Safety

Policies
Protocols

SOP handover
SBAR

Individualised
compassionate care

Quality

Decision-making and uncertainty management



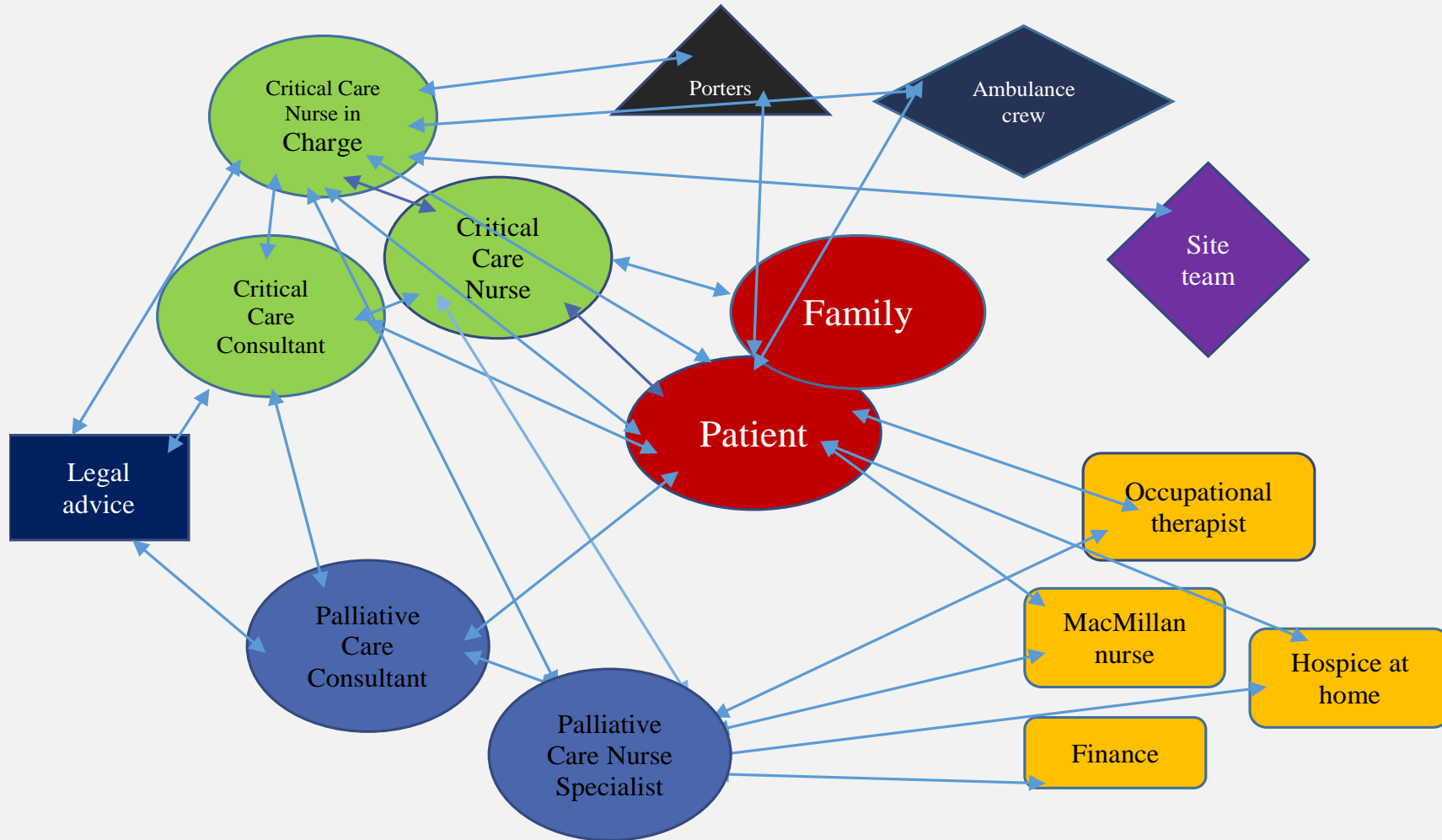
Reorganising the pieces



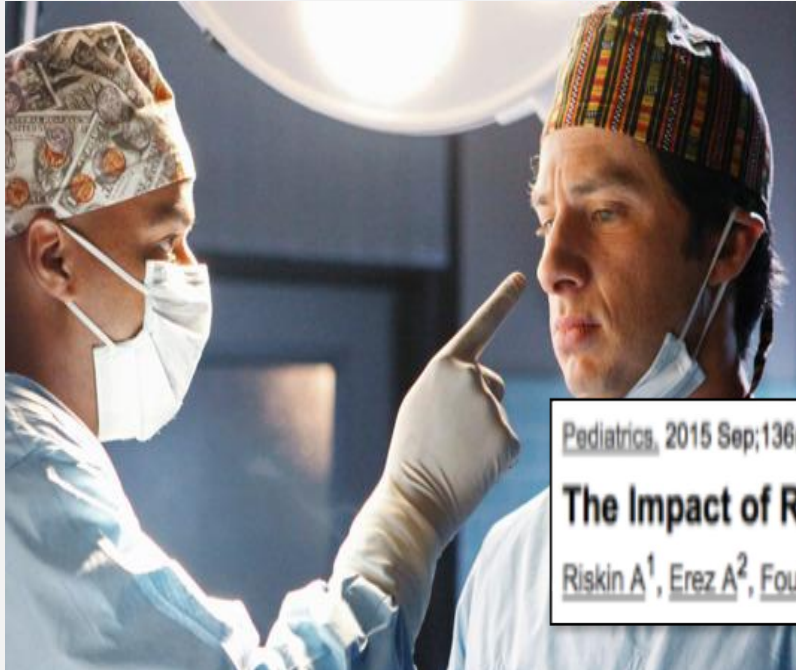
Teamwork



Collaboration



Communication



“What wisdom can you find that is greater than kindness?”
Rousseau

Pediatrics, 2015 Sep;136(3):487-95. doi: 10.1542/peds.2015-1385. Epub 2015 Aug 10.
The Impact of Rudeness on Medical Team Performance: A Randomized Trial.
Riskin A¹, Erez A², Foulk TA², Kugelman A³, Gover A⁴, Shoris I³, Riskin KS⁵, Bamberger PA⁶.

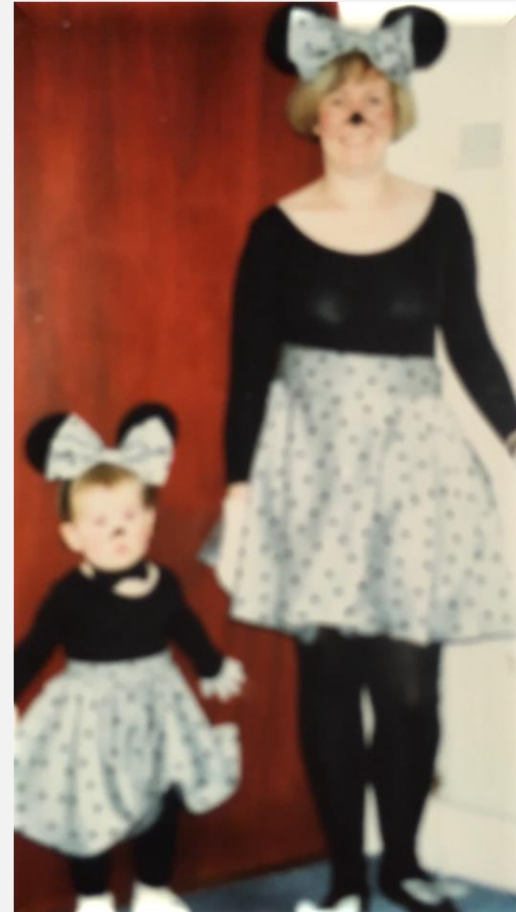


[We are healthcare professionals aiming to raise awareness of the power of civility in medicine](#)

Fostering positive uncertainty management



Simulation



Role modelling



Tell your story

**“You can’t
be what you
can’t see”
Edelman**

Examples 'safe uncertainty' from the press



Medical team take patient to son's wedding



Loyal Dog Jumps on Hospital Bed to Comfort 9-Year-Old Boy With Autism

Evelyn immersed in water, surrounded by fairy lights and cradled by the three people who love her most



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