

Introducing Morbidity & Mortality (M&M) Conferences to Promote Interprofessional Partnerships and Enhance Quality of Care in Critical Care

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Multiple Regional Specialities:

- Major Trauma
- Cancer
- Neurosurgery
- Disablement services
- Plastic Surgery
- Renal
- Vascular



28 Critical care beds

Learning Outcomes

- Benefits of Morbidity & Mortality meetings
- Inclusion of Multi-disciplinary team members
- Patient safety incidents
- Impact on the unit

M&M Conferences

What benefits do M&M conferences provide?

- Promote MDT working
- Improve working relationships
- Assess Quality and Standards of Care
- Aim to – review all Deaths within 7 days
 - review all patient safety incidents within 7 days
 - create care plans for all patients with a length of stay ≥ 14 days



MDT involvement

- Consultant led – encourage discussion and reflection in a blame free environment
- Promote transparency and culture of safety
- Nurses responsibility to cascade awareness
- AHP “invited” dependant on case – SNODS, Physio, CCOT
- MDT involvement gives “holistic perspective of Patients case”
- Case review allows for critical thinking and problem solving skills in the work environment.



M&M

- All deaths reviewed from last 7 days
- Drs/Consultants review and score the care given.
- Score 1-6. 1 = unsatisfactory, 6 = very best care.
- Review “adverse events”/near misses in a blame free, transparent culture
- Evaluate how the system of care affects the quality of care
- Review polices and educational tools
- Identify training needs
- Improve patient outcomes

Patient Safety Incidents

- Patient safety is our top priority
- Improving quality of care by learning from adverse events is a lifelong activity in all domains of patient care
- Clinical Governance involvement to promote trust-wide improvements
- Share PSI with Critical Care Network
- Feedback to staff
- Research suggests a continuous reflection, education and action process of safety events is associated with a reduction of PSI
- Drive Q.I initiatives
- An ongoing commitment to patient safety results in significant improvements overtime

“M&M meetings can be used effectively to teach principles of patient safety and create system-wide improvements”.

Long Term Patients

- LOS \geq 14days
- “Handover” between Consultants/trainees
- Is appropriate plan of care in place?
- Is the right consultant in charge of the patient?
- Weekly MDT meetings – feed into M&M meetings
- Discharge & rehab co-ordinator
- CCOT/Physios/OT



Summary

- Initial feedback – lots of Navy/Dr's
- Dr's more relaxed/open – encourages all staff to follow this lead.
- Allows for individualised holistic care – long term patients
- Both medical/nursing ideas considered
- Allows for closure
- Feedback offered to staff who cannot attend
- Improvements made for care of future patients and to reduce PSI
- Promotes MDT working – each case can affect everyone differently – M&M allows for reflection of this.