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→ Within the Adult Intensive Care Unit (AICU) at the Royal Brompton hospital there is an interest in advancing End of Life Care (EoLC) practice to ensure that we maintain the highest standards for patients, families/carers and to enable our nurses to be best equipped to deal with this challenging area of practice. In this poster we are presenting the main steps that we have been taking using a Plan-Do-Study-Act (PDSA) methodology which has been guiding our intervention in this Project.

DOCUMENTATION

Patient

FDUCATION AND TRAINING

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 $\rightarrow$ PROJECT $\leftarrow$ 

# → OUR VISION & AIMS←

To promote and deliver high standards

of EoLC within a critical care environment. [person centred coordinated care] [ethical and legal framework]

To improve practice and experience [patients] [relatives] [staff]

# →OUR TEAM←

2 leaders, 5 champions

Multidisciplinary team collaboration [Specialist and Supportive Palliative Care Team] [AICU consultants] [psychologist] [chaplaincy]

# $\rightarrow$ DOCUMENTATION $\leftarrow$

# → POLICIES&GUIDELINES ←

# → EDUCATION&TRAINING ←

FAMILY/CARER SUPPORT

Relatives

→ MONTHLY MEETINGS←

### With our Team

[every first Wednesday of each month]

**POLICIES AND GUIDELINES** 

Local policies and

guidelines

# →STAFF SURVEY ←

### Questionnaire

(13 questions, 68 participants) [staff profile] [EoLC practice and perception]

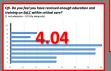
Likert scale to quantify perception

[1-10; negative if < 5]

# → STAFF SURVEY RESULTS ←

# Main topics emerged

[average < 5 with a Likert scale]



Education and training



(consistency)

→ FAMILY/CARER SUPPORT←

**EoLC** is NOT carried out well in AICU

In having a group of AICU staff champions for EoLC and regularly reviewing and auditing EoLC practice within the Unit it allows for effective patient care to be provided and appropriate support for the families/carers and staff. A PDSA methodology has been enabling us to review our practice and also to project our steps into the near future aiming an improvement in the identified areas. ←

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Department of Health (2008) End of life Care Strategy, promoting high quality care for all adults at end of life (online). Available at https://www.gov.uk /government/uploads/system (accessed 24/07/2017) - Institute for Healthcare Improvement (2017) Plan-Do-Study-Act Worksheet (online). Available at http://www.ihi.org/resources (accessed 24/07/2017) - National Institute for Health and Care Excellence (2015) Care of dying adults in the last days of life (online). Available at https://www.nice.org.uk/guidance/ng31/resources (accessed 24/07/2017)