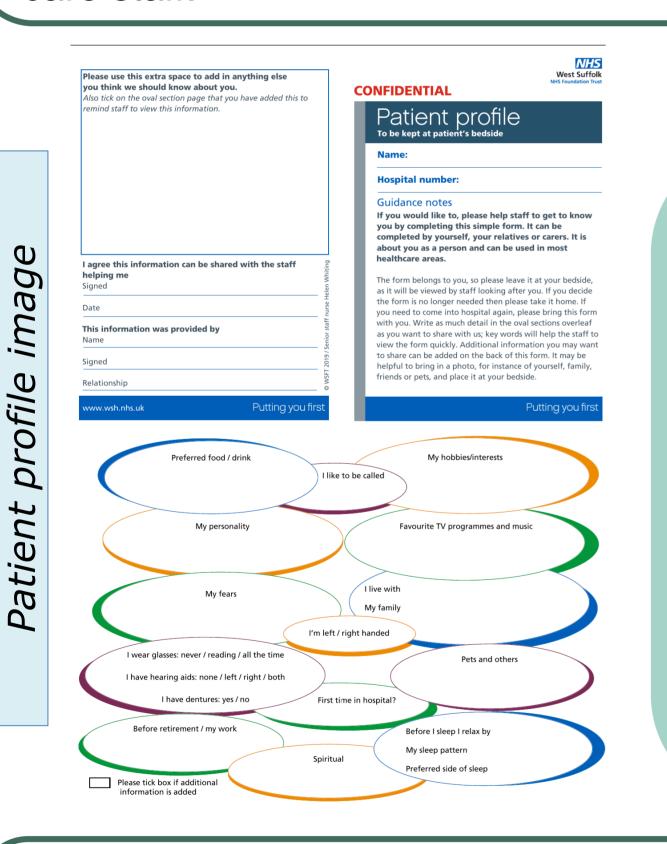


Patient profile: I am your patient but do you know me?

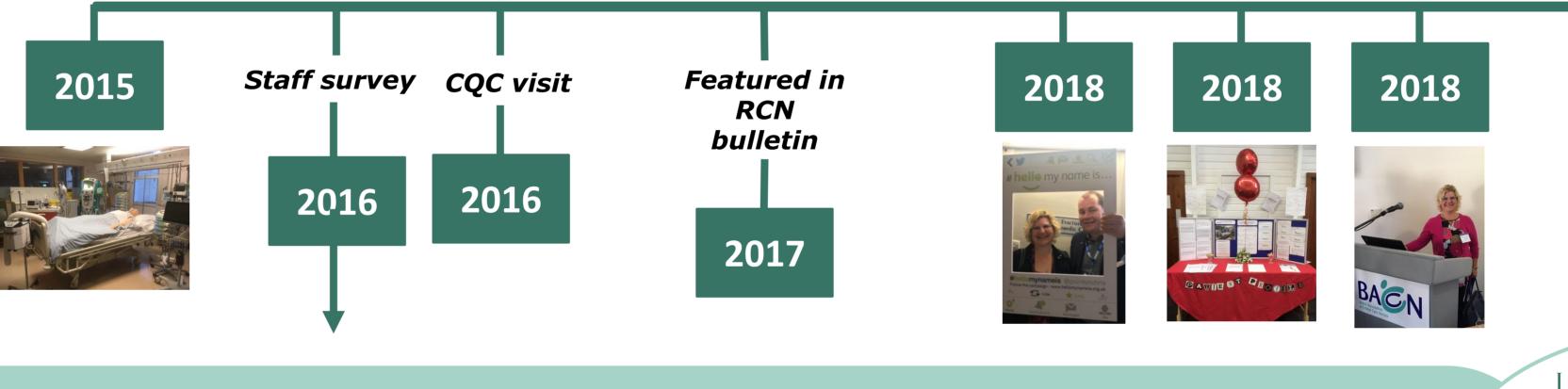
Helen Whiting - Senior Staff Nurse, Critical Care Services

The Patient Profile is...

a way of getting personal information we need about patients to help provide more compassionate and patient-centred care, without creating additional work for critical care staff.



The journey so far...



Staff survey feedback:

The Patient
Profile is easy to
complete for
relatives/ patients
with each heading
in an oval section.

100% agree

The Patient
Profile's colourful
and simple design
is inviting and
non-threatening
to complete.

98% agree

The Patient
Profile requires
minimal
instruction by
nurses for families
or patients to
complete.

95% agree

The Patient Profile needs a short time to read to gain insight on your patient.

95% agree

I love seeing the patient profile being used as a springboard for conversations with stressed relatives and patients as it seems to reduce the anxiety levels when the person is normalised.

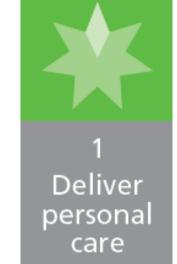
Helen Whiting

QI ward

testing

2019





2019

For further information: helen.whiting@wsh.nhs.uk

Conclusion

The Patient profile has been used in the Critical Care Unit for the past five years and is now being ward tested through a quality improvement process, so all professionals involved in the patients' care can understand, at a glance, what the patients' preferences, fears and anxieties are. The Patient Profile is a great way to empower patients and helps normalise things in what can be a high-pressured and invasive environment. The Patient Profile is applicable to most healthcare settings.

https://www.baccn.org/media/res

https://www.baccn.org/media/res

patient

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Me Helen W

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